



Community Creating Opportunities

# VALUES . IMPACT . STORIES



2019-20

**ANNUAL REPORT**

# Excellence



David

A professional in Event Management and Media Design, David wanted to give back to the community through his specialist skills

*"SLAC & CoCO's has a high level of integrity, value and respect for their clients, staff and team members. Their impressive and complete professional work ethic in achieving and providing excellent Adult Education Classes, Workshops, Job Skills Support and Material Aid inticed me to volunteer and be apart of their team. I have enjoyed every part of this journey."*

- \* 60 volunteers (320 volunteer hours per week)
- \* Managed over 600kg of food & emergency relief every month
- \* Supported 50 families per month (pre-COVID19)
- \* Serviced 280+ families per month – managing 2000kg+ food (during COVID19)
- \* 40 hours of volunteer managed activities per week at SLAC



# Innovation

## English for work - stories & impact

72%

of learners have improved confidence, pride and aspirations to support employment

58%

of students responded that their children/family know more about their study/employment paths

74%

of learners said that they would not be studying, working or looking for work if they did not participate in SLAC programs

12 learners - total social return estimated -\$83,753  
or

\$7.67 for every \$1 of funding

\$3158	Knowledge skills & attitude
\$1525	Pride, confidence & aspirations
\$5489	Social supports
\$16,372	Physical & mental wellbeing
\$1957	Understanding challenges
\$48,319	Family relationships
\$5143	Transitions for work

### Community Programs

14 different types of programs

- Health & Wellbeing
- Sport & Rec
- Community development
- Access to facilities & equipment
- Employment & Job Search

## Chrissie



765 program participants inc 221 in learn local programs

1200 hours of vocational learning

18,200 hours of adult literacy and numeracy

2400 hours of employment skills

Having attended numerous generic Job Access Agencies - job skill workshops has refelcted negatively on my job search outcomes

Attending SLAC's Professional Resume Writing class has been a game changer for me. Not only have I learnt how to write a relevant resume for 2020 I have also learnt so much more about my professional self.

The tutors provide a relevant course for students to reflect and take home a wealth of knowledge and confidence through the exercises provided in this course.



# Integrity

I arrived for my job interview at CoCOs afraid, fragile and very broken . I had no real work experience and lacked confidence.

Upon meeting staff members I felt un-judged and comfortable enough to speak openly about my past, and why I have the desire to work in community services. I was shocked and excited when I was accepted for the trainee role.

The staff at SLAC and CoCOs have made me feel safe and valued. They are patient, allow me to make mistakes and encourage my independence. My personal growth is well supported and I am so lucky to be a part of such a wonderful team!



## Hannah

### Staff & Comittee

- 26 staff and contractors
- 8 comittee members

\* Getting involved with SLAC brings opportunities beyond learning English, volunteering and meeting people. When an organisation carries integrity the way SLAC does, it becomes a platform where talent is recognised, regardless of the starting point.

\* Belong to a team who become staff after being a student, volunteer or community affiliate means you are working with like minded people , collaborating and working together towards a common goal.

### Impact

Created 2.4 full time equivalent jobs elsewhere in a local economy

\* When the people matter for who they are and diversity in talent is encouraged, productivity and excellence is no longer an expectation. It becomes culture





# Acknowledgements

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Greater Dandenong Material Aid Consortium

Afghan Women's Association

Catholic Care (Dandenong)

Springvale Rise Primary School

Yarraman Oaks Primary School

Dandenong South Primary School

Narre Warren South P12 College

Chisholm Skills and Job Centre

Hampton Park Library

Friends of the Children Foundation



Springvale Learning and Activities Centre Inc.

ABN: 45 461 492 430

Inc. No A17387Y

The full financial and auditors report is published on the website: [www.springvalelac.org.au](http://www.springvalelac.org.au)